

ThunderCloud eXchange (TCX) Browser Support					
Platform & OS	IE 10	IE 11	Firefox	Chrome	Safari
Windows 8	Not available	Supported	Supported	Supported	Not supported
Windows 7 (x32 & x64)	Supported	Supported	Supported	Supported	Not supported
Mac OS 10.9.4	Not available	Not available	Supported	Not supported	Supported*
Mac OS 10.8.5	Not available	Not available	Supported	Not supported	Supported*
Mac OS 10.7.5	Not available	Not available	Supported	Not supported	Supported*

- **Java 7.x on Windows**

- ThunderCloud eXchange requires Java 7 update 67 or 7.71 at a minimum to run.
- To install Java, go to <http://www.java.com>.
- **Notes:**
 - After installing Java, we recommend that you clear Java cache (Control Panel)
 - Back Rev to version Java 7 - http://www.java.com/en/download/manual_java7.jsp
- **Windows 8**
 - Java will only run in desktop mode.

- **Java 8.x on Windows**

- When using Java 8.x
- Go to the Java Console and perform:
 - Select the Advance tab
 - Under advance security settings de-select Use TLS 1.2
 - Clear browser cache
- Re-start the browser

- **Java 7.x on Mac OS**

- Java 7 on a Mac requires an Intel-based Mac running Mac OS X 10.7.3 (Lion) or later.
- If Java 7.x is installed, a 64-bit browser is required (e.g. Safari or Firefox). Chrome is a 32-bit browser and will not work.
- Users with Mac OS 10.6 and previous versions are not supported. Please upgrade to Mac OS 10.7.3 or above.
- Safari has shown to be restricted in regards to Java. Browser settings may need to be adjusted for Java to run.

- **MAC Safari Support***

- **Only Safari 6.0.5 and below is supported** with TCX.
- **Safari 6.1 and 7.0** have shown to be problematic when loading Java.

- **XOS Digital Data Center Servers IP Range**

- 68.171.152.129 to 68.171.152.254 /25 network with a subnet mask of 255.255.255.128
- Ports: 80 and 443

